

Privacy Notice

(Version 2)

Who is responsible for how your information is used:

Thames Valley Together (TVT) is a group of public authorities (partners) who share some of their information together in order to improve their joint abilities to reduce serious violent crime. TVT helps the partners to meet a duty placed on them in the Police, Crime, Sentencing and Courts Act of 2022, which requires them to work and plan together to:

- a) Identify the kinds of serious violence that occur in the Thames Valley area.
- b) Identify the causes of serious violence in the Thames Valley area, so far as it is possible.
- c) Prepare and implement a plan for preventing and reducing serious violence in the Thames Valley area.

As a result of sharing their information, the partners aim to:

- Gain better understanding of the risk factors that may make someone more vulnerable to committing serious violence or becoming a victim of serious violence.
- Understanding the risk factors, to provide better preventative support.
- Provide better support services to those already affected by serious violence and particularly to those affected the most.
- Match the levels of prevention and support services we offer according to where they are needed in the Thames Valley area.

The TVT partners are using your information within the rules set out in current data protection law (Data Protection Act 2018 and the UK General Data Protection Regulation). The TVT partners work closely together to agree how your information will be used, acting as Joint Data Controllers.

For information on the partners involved in the TVT programme, please visit the Thames Valley VRU Website: <https://www.tvvru.co.uk/project/tvt/>

How we obtain and use your information:

Each partner decides what information it will share with TVT and it will relate to the serious violence risk factors that they encounter in delivering their service to the public. If you have received the services of any of the partners and one of the risk factors was relevant, then your information may be shared with TVT.

The information that partners share will have originated from specific IT systems that each individual organisation uses. The partner's information is provided to TVT on a very regular basis, which means that when they update the information on their own systems, the changes will be replicated in the information shared with TVT.

The information provided to TVT, by the partners, is matched together to give a better understanding of why serious violence occurs, where it is occurring and how to prevent it. We learn this by producing various reports that are given to the partners to help them make better decisions about serious violence prevention and support. All partners must agree which reports are needed and what information will be included in them. The information matching and production of the reports is carried out by Thames Valley Police (TVP) on behalf of all the partners because TVP have received government funding to allow this.

Most of the reports do not include personal data as they are used to decide which prevention and support services are most needed and the level they need to be provided in different areas of the Thames Valley. A few reports will identify the people who are most vulnerable to causing, or becoming a victim of, serious violence so that they can receive priority prevention and support services.

Only a very small number of staff from each partner can agree which reports are needed and receive them. Only a very small team of TVP staff work on the shared information to carry out the matching. Only the TVP team and a small number of partner's staff will develop and produce the reports. The information is stored in a secure IT system in a secure location, which prevents access by anyone without authorisation to do so.

How TVT lawfully uses your information:

The Police, Crime, Sentencing and Courts Act of 2022 states that the partners must work together to reduce serious violence. It is necessary to use your information (including your personal information) to do so and this law allows sharing of the information between the partners.

The current information management laws (Data Protection Act 2018 and UK General Data Protection Regulation) requires the partners to have a 'lawful basis' to use your personal information. TVT relies on the lawful basis of: necessary for our '**public task**' and '**statutory functions**' and is in the '**public interest**' to do so..In recognition of the importance that TVT partner information sharing complies with information management laws, we engaged the Information Commissioners Office via their Sandbox programme to gain their independent advice on designing in privacy protections. The Information Commissioners report can be found here: [thames-valley-police-regulatory-sandbox-final-report.pdf \(ico.org.uk\)](https://www.ico.org.uk/for-organisations/data-protection-and-the-uk-gdpr/sandbox/Thames-Valley-Police-Regulatory-Sandbox-Final-Report.pdf)

What types of information are being used:

The following categories of personal information that are likely to be used are:

- Information about crimes and incidents you have been involved in that the police are aware of

- Information about any involvement social care have had in your life, or with those related to you
- Information about preventative work Fire and Rescue Services have done with you or relating to the place you live
- Information collected about the place you live, including information published as part of the census

Your information may be provided to the following recipients:

The TVT partners will jointly agree which reports are produced and which TVT partners need to receive each type of report.

Most reports will not include any personal information however: a small number of reports will include personal information in order to specifically identify those people most in need of the partner's support services.

TVT may agree to provide reports to limited organisations that are not TVT partners but are involved in the joint working to reduce serious violence in the Thames Valley Area, such as the Police and Crime Commissioner. These reports may include personal information where it is agreed by all partners that it is necessary to do so.

Deleting your information:

TVT will use and match information related to serious violence risk factors that was collected up to 6 years ago in order to understand patterns of serious violence and geographical service provision. The information used by TVT will be retained for no longer than necessary and deleted when no longer needed.

As our understanding of serious violence and those things that are risk factors for it grows, we will change the types and volumes of information used by Thames Valley Together.

The TVT partners regularly meet to review what data is provided, to who, and what is held that may no longer be useful. This includes formal reviews every six months.

Automated decision making:

TVT will not make any significant decisions about you that are solely automated. A human being will always be involved in making decisions about how the information informs any services you may receive either directly or indirectly from TVT.

Transferring your data outside the UK:

The IT System that your information will be stored and hosted in is a securely managed data centre situated in the UK. 'Follow the sun' support services for the data centre, if required, maybe provided from outside the UK, European Economic Union or countries that the UK have deemed have equivalent data protection laws. There are specific contractual protections in place to ensure that your data rights and privacy protections will be maintained, as is required by law. The specific contract clauses used are a set provided for use by the Information Commissioner's Office and if required a copy can be obtained by contacting:

Email: publicaccess@thamesvalley.police.uk

Address: Data Protection Officer
Thames Valley Police
Public Access Office
Oxford Road
Kidlington
OX5 2NX

Your information rights:

Under the Data Protection Act 2018 and UK General Data Protection Regulation, you are entitled to the following data rights. TVT are required to consider every request but the law does set out certain circumstances where we might not be required to fully or partially agree to your request:

1. The right to be informed about how the organisation is processing your personal information is being provided to you via the information in this Privacy Notice.
2. The right of access to confirmation that your personal information is being processed, access to a copy of your personal information, and other supplementary information that can be seen on the TVT Privacy Notice. Unless your request is excessive or manifestly unfounded your request will usually be processed free of charge and within 1 month.
3. The right to have your personal information rectified if it is inaccurate or incomplete.
4. The right to ask for the erasure of your personal information.

5. The right to restrict the processing of your personal information in the following circumstances:
 - You contest the accuracy of the personal information.
 - Where you have objected to the processing and your objection is being considered.
 - Where the processing is unlawful but you do not want the data to be erased.
 - Where the personal data is no longer needed but you want it to be retained for the purpose of establishing / exercising / defending a legal claim.
6. The right to object to the processing of your personal information and other activities such as profiling, and for scientific / historical research requests.
7. Rights in relation to automated decision making and profiling so that you can:
 - Obtain human intervention.
 - Express your point of view.
 - Obtain an explanation of the decision and challenge it.

If you wish to exercise any of your rights as explained above in relation to the information shared between TVT partners please contact the Data Protection Officer of the partner organisation(s) that you have been receiving services from or have had a direct relationship with. This is because the data used by TVT is automatically updated from the partner organisations' system(s). The organisation(s) will ensure that your request is considered in accordance with the law.

[insert specific partner organisation's DPO contact details here]

If you do not know which organisation to contact, Thames Valley Police may be able to advise:

Email: publicaccess@thamesvalley.police.uk

If you wish to make a complaint:

If you wish to complain about how your request has been handled, please contact the Data Protection Officer of that partner organisation(s) in the first instance. The organisation(s) will ensure that your request is considered in accordance with the law.

[insert partners specific organisation's DPO contact details here]

If you are dissatisfied with the outcome, you may make a complaint to the Information Commissioners Office: You can contact the ICO helpline on 0303 123 1113 or via the website: <https://ico.org.uk/make-a-complaint/>

